The Job Training Activities of Tour Guide at Pura Mangkunegaran Palace
Surakarta

Internship Report

Submitted to meet a part of the requirements to obtain an Ahli Madya Degree in English Language

by
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The undersigned below has approved that this internship report is ready for examination. All the content in this report, however, is solely the responsibility of the writer.

Title of Internship Report:
The Job Training Activities of Tour Guide at Pura Magkunegaran Palace Surakarta

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Surakarta, June 23rd, 2016
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The undersigned below hereby state that this internship report has been approved and accepted by the Board of Examiners at English Diploma Program, Faculty of Cultural Sciences, Sebelas Maret University

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The Job Training Activities of Tour Guide at Pura Magkunegaran Palace Surakarta

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Date of Examination:
July 20th, 2016

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ABSTRACT


This internship report is written based on my experience during the internship accomplished for two months at Pura Mangkunegaran Palace starting from September 1st 2015 until October 31st 2015. The objectives of this report are to describe the guiding activities in Pura Mangkunegaran Palace and the problems that I encountered during the internship in guiding the foreign tourists and the solutions to solve the problems.

During the internship, I was an intern as a tour guide in Pura Mangkunegaran Palace. My activities during internship were knowledge upgrading on Pura Mangkunegaran Palace, escorting the senior guide, and guiding the tourists.

During the internship as tour guide at Pura Mangkunegaran Palace for two months, I encountered several problems when I guided the foreign tourists. They are misunderstanding and language barrier. To overcome the misunderstanding problem, I tried to ask them to repeat what they said and then I had to listen carefully and tried to figure out their words. To overcome the language barrier problem, I still guided them in English and explained the information about Pura Mangkunegaran Palace by using body language and spoke English slowly.
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