PREFACE

In this special opportunity, I would like to say the deepest thanks to Allah SWT who has given me power, spirit, and everything in finishing this Final Project. I would like to inform the readers that this Final Project entitled “The Efforts in Providing Good Services for Tourists by Tourist Information Center of Sinergi Event Surakarta” contains the information about the efforts done by Tourist Information Center (TIC) of Sinergi Event Surakarta in providing the good services for the tourists based on the observation and interview done by the writer with the problems and solutions included.

This Final Project is relatively far from being perfect, so the writer needs suggestions in order to improve this final project. Hopefully, this final project is able to give information to the readers.

Surakarta, 29 July 2015

Anggerhana Denni Rahmawati