THE ROLES OF LOCAL TOURIST GUIDE
IN MANGKUNEGARAN PALACE

FINAL PROJECT REPORT

Submitted as a Partial Requirement in Obtaining Degree in the English Diploma Program, Faculty of Letters and Fine Arts, Sebelas Maret University

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APPROVAL OF CONSULTANT

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MOTTO

“Don’t waste your time or time will waste you”
- Muse

“You may win or lose, but to be yourself is all that you can do”
- Audioslave

“Life is what happens while you’re busy making your excuses”
- Simple plan

“Every wasted day becomes a wasted chance”
- Simple Plan

“If it’s the past you love then that’s where you can stay”
- Yellowcard
DEDICATION

This Final Project is dedicated for:

- My God
- My family
- My friends
PREFACE

Thank God because I could finish my final project report, entitled THE ROLES OF LOCAL TOURIST GUIDE IN MANGKUNEGARAN PALACE. I am interested in observing the roles of tourist guide in Mangkunegaran Palace because I want to explain to people what the tourist guide activities in handling visitors of Mangkunegaran Palace. There are some strengths and weaknesses of tourist guide in Mangkunegaran Palace. I hope this report will bring benefits for people reading this report.

Finally, I finish writing the final project report, but this final project report is far from perfect. And I hope people who read this report can get knowledge about tourist guide activities.

Surakarta, February 2013

Alfabyan Adi Prakoso
ACKNOWLEDGEMENT

I would thank to God for giving me strength to finish this final project. And also, I want to say thank you to people having helped me since the first time I study in Sebelas Maret University until I graduate from this campus.

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5. All of tourist guides in Mangkunegaran Palace.
6. My mother and my lovely sisters. Thanks for supporting me both material and spiritual.
7. My friends in English Diploma Program, all parts of A Class, and Tourism Class.
8. Mrs. Heni, Miss Susi, and Mrs. Devi, thanks for your help.
9. All of my lovely pets that give me inspiration and spirit.
10. All people helping me finish my project report.
ABSTRACT


This final project report is written based on the job training which I undertook from 9 January until 10 February, 2012 at Mangkunegaran Palace, one of the palaces in Surakarta. The objectives of this final report are to explain the activities of job trainee as a tourist guide in Mangkunegaran Palace, to describe the roles of tourist guide in Mangkunegaran Palace, and to report the strengths and weaknesses of tourist guide in Mangkunegaran Palace.

I focus this report on the roles of local tourist guide and their strengths and weaknesses. I expect this report can give clear understanding about the roles of local tourist guide in Mangkunegaran Palace.

I conclude that local tourist guide has several roles that must be full-filled in handling tourists. Tourist guides have to know how to serve tourist to make them enjoy the tour. Tourist guides have to know all about tourist attraction (Mangkunegaran Palace) and have skill in handling tourists. Tourist guides in Mangkunegaran also have strengths and weaknesses in guiding activity.

I expect that the readers can get benefit from this final project report.
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